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City of Cleveland Provides General Updates on Coronavirus (COVID-19) Protocols -Update #21

CLEVELAND – In accordance with Mayor Frank G. Jackson’s Proclamation of Civil Emergency, the City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). [Click here to view the mayor’s declaration](#). As a reminder, the State of Ohio’s stay-at-home order will remain in effect until 11:59 p.m. on April 6, 2020. [**It is important to read the order in entirety.**](#)

“Every day, I am leading this administration to work for you to provide the essential services you need and protect residents and employees,” said Mayor Frank G. Jackson. We need you to do your part, stay at home, practice social distancing and help slow the spread.”

Essential services such as Police, Fire, EMS, waste collection and Utilities are fully operational.

[View the most recent video message and week-in-review from Mayor Frank G. Jackson.](#)

9 New Cases of Coronavirus in Cleveland

The Cleveland Department of Public Health has been notified of 9 more confirmed test results for coronavirus in residents of the city. This brings the total to 110 confirmed cases. The new cases include males and females, whose ages range from their teens to 80’s. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to these new cases.

As of today, there have been more than 159,000 confirmed cases and 2,900 deaths related to COVID-19 in the United States.

View the Cuyahoga County Department of Public Health's map showing the confirmed [**cases by zip code throughout Cuyahoga County.**](#)

Cleveland Hopkins International Airport

- **Ground Transportation Center Project Moves Forward**

Construction on the new Ground Transportation Center (GTC) at Cleveland Hopkins International Airport (CLE) will move forward starting April 1, as the project is considered essential for airport operations. Despite the downturn in traffic, CLE expects to rebound from the current nationwide travel shortage and moving forward with this project will ensure better customer service for future guests.

The renovated GTC will be located at the north end of baggage claim where the shuttles and limos have been picking up and dropping off passengers for the past year. The \$3 million project will feature new canopies with ample covered and heated seating for passengers. During construction, the shuttle operation will move to the previous location adjacent to the Smart Parking Garage to ensure safety during the project. [View the full release here.](#)

Note: Official traffic numbers for March 2020 will not be available until mid-April

- **Travel Restrictions for those Traveling within the U.S.**

Cleveland Hopkins International Airport continues to follow the CDC and ODH guidelines regarding COVID-19. As of today, Governor DeWine has not issued an order for travelers coming in from affected areas within the U.S. to self-quarantine.

- **Parked Planes and Rental Cars During COVID-19**

Airlines are temporarily suspending and/or reducing their operations due to a reduction in demand as COVID-19 spreads domestically and internationally. As a result, airlines are temporarily parking their aircraft at airports all over the country, including CLE. This is the same for rental cars.

Grab-and-Go Meals Program for Youth Extended

As a result of an order from Governor Mike DeWine to minimize the impact of COVID-19 to the community, all City of Cleveland recreation centers remain closed. The City continues to partner with the Children's Hunger Alliance to provide meals for youth throughout the city. **The new program has been extended until the Proclamation of Civil**

Emergency is lifted. Meals are available Saturdays from noon to 1 p.m. and Mondays-Fridays from 4-5 p.m.

All City recreation centers are participating with the exception of Kovacic, Cudell Fine Arts and Camp Forbes. [View a full list of the city's recreation centers here.](#)

Children's Hunger Alliance helps feed children whose meals have been disrupted amid the coronavirus pandemic. The statewide nonprofit continues to work closely with community partners, like The City of Cleveland's Division of Recreation, to help fill the immediate needs of children in Ohio.

The program has served more than 1600 meals to-date.

Temporary Hospital Spaces

The City of Cleveland continues to follow the guidelines of the governor in regards to temporary hospitals. The City is unable to speculate regarding potential sites.

Department of Public Utilities

As a reminder, the drinking water is safe. While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call 216-664-3130 and Cleveland Public Power customers should call 216-664-4600 for service restoration.

To date:

- CPP has reconnected 65 total customers
- CWD has reconnected 575 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

State Updates

- **Stay-at-home order:** View and download the [Director's Order](#) and [FAQ sheet](#) from the governor's office with additional information on the order. [Watch the governor's daily updates here.](#)
- **Essential businesses:** [The State of Ohio has released guidance for essential businesses during this time. Click here to view the information.](#)

- **Together Ohio** - Every Ohioan has a part to play in helping to save lives. If you are interested in helping your fellow Ohioans, please email together@governor.ohio.gov. [Click here for additional info.](#)
- **Schools Closed Until May 1:** The Ohio Department of Health will extend its order to keep schools closed through the end of April. Ohio's previous order was set to expire on April 3, 2020. The new order will extend the closure through May 1, 2020. [View local information from Cleveland Metropolitan School District.](#)

Code Red

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus.

- To sign up online, visit <https://bit.ly/CLECodeRED>
- Get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores
- Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging

Previous COVID-19 Updates from the City of Cleveland

- [Update #1](#) – March 6, 2020
- [Update #2:](#) - March 11, 2020
- [Update #3](#) – March 12, 2020
- [Update #4](#) – March 13, 2020
- [Update #5](#) – March 14, 2020
- [Update #6](#) – March 15, 2020
- [Update #7](#) – March 16, 2020
- [Update # 8](#) –March 17, 2020
- [Update # 9](#) –March 18, 2020
- [Update#10](#) –March 19, 2020
- [Update #11](#)- March 20, 2020
- [Update # 12](#)-March 21, 2020
- [Update #13](#) –March 22, 2020
- [Update #14](#) –March 23, 2020
- [Update #15](#) –March 24, 2020
- [Update #16](#) –March 25, 2020
- [Update #17](#) –March 26,2020
- [Update #18](#) –March 27, 2020
- [Update#19](#) – March 28, 2020
- [Update # 20](#) March 29, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus

- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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